



Frequently Asked Questions

How do I book my staff into courses?	To ask for course booking, click on the “Book Course” button. Once the course is live, you can book staff through the Training Desk portal. Alternatively, email Casey@elitesafetyacademy.com.au for help.
How much do the courses cost?	This may vary from store to store. Please contact Casey for your store's pricing.
What courses do you currently offer?	Provide First Aid (HLTAID011 - 2hrs) & Food Safety Supervisor (2SITSS00069 - hrs), Fire (PUAFER008- 45-1hr)
When will the fire course be available?	This course is now live to be booked.
What is the maximum number of students you can have in one session?	The maximum student number per course is 10. If you require more, please get in touch.
Where does training take place?	Training will occur in-store in the party/business room or if space permitting, the crew room.
Where can I access my staff certificates?	All certificates will be accessible on your Training Desk portal as well as being accessible from the Training Desk portal to the RM or people manager. All students will also be emailed their certificate shortly after completion.

If there are any further questions or queries, please feel free to contact Casey at 0424773666 (text or call) or email at Casey@elitesafetyacademy.com.au.

Website FAQ's McDonald's	Version 1	1
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